



David Morgan
Talk Mobile Solutions
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12th December, 2007

Dear David

Now that the dust has settled on the transfer of our mobile phones to Talk Mobile Solutions it is time to express my feelings.

Major change can be problematic but any concerns proved groundless. Considering the large number of phones and our international needs I was very impressed with the smoothness of the transition. Your attention to detail made it virtually painless.

Your responsiveness and commitment to client service makes me confident that your company can effectively manage our mobile communications in the long term.

Please thank your colleagues for their contributions to this success story.

Yours Sincerely

A handwritten signature in blue ink, appearing to be "David Morgan", written over a horizontal line.

IT Co-ordinator.